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DEDICATORY

This work is dedicated to children who are afraid of some teachers like I once was, those children who once had a negative response from their teacher, which made them feel undervalued.

I dedicate this to you hoping that one day teachers can understand that children also need to be understood, encouraged, and motivated, that with effort one day they can see their dreams and desires come true, and that when they do, they remember the teacher who knew how to guide them there.

Jairo Danilo Cargua Vimos

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Jairo Danilo Cargua Vimos

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RESUMEN

El presente trabajo de investigación muestra que, cuando un niño es motivado y valorado

logra mejorar su rendimiento académico. Una buena relación entre maestro-alumno ayuda a

que el proceso académico de aprendizaje se complete satisfactoriamente.

Enfatizando que el rol del maestro va más allá de impartir una clase, el proyecto, "Analysis

of teacher-student relationship in the English language learning process; the case of 7th Educación General Básica class "C" at 11 de Noviembre school, period september 2022–

february 2023" busca exponer que una buena relación social entre los alumnos con sus

docentes, si influye en el proceso de enseñanza-aprendizaje, pues los estudiantes, en especial

niños, son dependientes del ámbito emocional, necesitan ser valorados como un ente activo

en el proceso de aprendizaje.

A través de la observación, la entrevista y encuesta, se logró identificar con efectividad que

la falta de una buena relación entre docente y estudiantes sí influenció en el proceso de

aprendizaje.

Palabras clave: Relación, Convivencia, Motivación, Proceso Enseñanza-Aprendizaje,

Comunicación, Destreza, Valoración.

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ABSTRACT

This research seeks to show that when a child is motivated and valued, their academic performance improves. A good relationship between teacher and student helps the academic learning process improve and achieve school goals.

Emphasizing that the teacher's role goes beyond teaching a class, the project, "Analysis of teacher-student relationship in the English language learning process; the case of 7th Educación General Básica class "C" at 11 de Noviembre school, period September 2022—February 2023" seeks to explain that a good interpersonal relationship between students and their teachers does influence the teaching-learning process, since students, especially children, are dependent on the emotional sphere, they need to be valued so they can feel that they are an active entity in the learning process.

Through observation, interview, and survey, it was possible to effectively identify that the lack of a good relationship between teacher and students did influence the learning process.

Keywords: Relationship, Coexistence, Motivation, Teaching-Learning Process, Communication, Skill, Didactics, Assessment.

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CHAPTER I

1. INTRODUCTION

Nowadays, teachers seek to improve their skills as educators, since the accelerated process of globalization in which the world finds itself places the teacher in an environment of high competitiveness and selectivity. In this context, the teacher-student relationship represents an extra effort in the search for practicality, affection, and effectiveness in preparing the student for life, in a redefinition of the teaching-learning process. A relationship is one of the most important skills that lead a teacher to reach the success in the learning process. Taking into account the self-determination theory (SDT), healthy behavior depends on satisfying psychological needs (Gan, 2021, pág. 1).

Technological resources and pedagogical strategies are important for the teaching-learning process, but an affective approach between teacher and student is necessary to motivate students to continue improving their foreign language proficiency. Hence, the teacher needs to understand the students' relevance of emotions, affectivity, and levels of expression in order to plan, develop, and adapt pedagogical practices to achieve success in the teaching and learning process. When the teacher-student relationship is deficient, difficulties are generated in the English language teaching process. This fact is reflected in students not reaching the minimum learning requirements, especially at the basic learning levels (Díaz-Quiñones & Valdés-Gómez, 2017, p. 6).

In Ecuador, there is a low-level interest by people in learning the English language. Maybe they do not know the benefits of learning this language. But children are different, they do it because it is a subject that they must pass. Still, this task can be complicated by various external factors to the teacher's performance, such as at home, domestic violence, child abuse, or bullying at school. These reasons can cause poor student performance and much more if students do not have the support and understanding of the teachers. Or perhaps the teacher cannot gain the trust necessary for the student to develop academically with the teacher. In October 2015, according to the data collected in a study published by CEPAL, "Latin America: violence among students and school performance", almost 60% of children in Ecuador have suffered violence in schools, which means that three out of every five children have been victims of insults, threats, robberies, and beatings (Apolo & Castro, 2015).

In this context, the purpose of the proposed investigation is to analyze how the teacher-student relationship influences the English language learning process at seventh-grade class "C" of Basic General Education at 11 de Noviembre School in order to expose the weaknesses and strengths found in the teaching practice that may be impairing the students' ability to learn. The aforementioned educational institution is taken as a case study since a preliminary investigation some deficiencies in teacher-student relations were detected and the center's management has shown interest in improving the current situation.

1.1 PROBLEM STATEMENT

Education has been going through various difficulties around the world since its inception in the Renaissance era in the 17th century. In the region, some authors, such as Paulo Freire, have determined how to save education with a meaningful and transformative pedagogy and teaching. In Latin America Paulo Freire is well known for his work on the pedagogy of the oppressed, where he highlights the lack of good didactics for the education of the less fortunate and for achieving transformative learning for efficient and competitive personal development.

When there is conflict in the interpersonal relationship, there are human relations problems. In this way, it is understood that the relationship goes beyond the bond because it involves human behavior and its intrapersonal and interpersonal relationships. When the teacher-student relationship is poor, there is a lack of mutual trust, which results in communication not flowing. In this situation, the English language learning process can have several shortcomings, especially when students do not reach the skills contemplated in the school curriculum.

The research problem is that the students have troubles establishing a good relationship with their teachers in class. Well, if we say that "The school is the second home of the student" (Mtra. Genoveva Hi González, 2010 p.16), then, how do the teachers act with who would be their second child? In this case, the lack of trust of the student towards the teacher causes their performance to be below, for this reason, this research project is presented. The interest is focused on knowing if the lack of a good student-teacher relationship in class causes the student's learning to be not good in the case of seventh-grade class "C" at 11 de Noviembre" school.

In Ecuador, the lack of a good methodology has caused the gap between teacher and student to expand, speaking of affective aspects, and how the lack of these causes a lack of empathy from the teacher towards the student, and how this influences the learning process of the student. All of that brings with it certain consequences for the future of the student. In this sense, we can see the justification of the importance of investigating the problem, through the analysis of the implications that a poor teacher-student relationship has on the English language learning process at the level of educational institutions at the primary level.

In addition, it should be noted that existing research on the subject has not gone indepth or exposed the full extent of the analysis of the problem, especially with regard to the English language learning in Ecuador at the primary school level. Therefore, a study is needed to contribute to the dissemination of research on this topic. In this way, it will be possible to know the causes of the problem and subsequently plan actions aimed at solving it. Therefore, carry out a study that analyses the situation of the teacher-student relationship through a survey which will allow us to know if the process of learning the English language depends or not on said relationship.

1.2 PROBLEM FORMULATION

How does the teacher-student relationship influence the English language learning process at seventh-grade class "C" at 11 de Noviembre School in the period (September 2022 - February 2023)?

1.3 JUSTIFICATION

The educational system and especially the constitution of Ecuador in Article 6 of the LOEI, the Ecuadorian state is the one that "must guarantee that Educational Institutions are democratic spaces for the exercise of rights and peaceful coexistence."

This means that the educational institution must guarantee that the teacher must clearly make the rules of coexistence known to all students from the first day of classes.

In many cases, due to a lack of communication or knowledge, students are unaware of the rules of coexistence and do not even know that it is their right to know. Let us remember that "the rules of coexistence in class for children are social guidelines based on respect between people and whose objective is to maintain an adequate school climate. Thanks to these rules, teachers, directors, students, and other school staff will have a pleasant and optimal environment at school so that everyone can meet their objectives." (Quicios, 2021)

For this reason, it is fair and necessary for the student to know that the development of the class must be in a favorable environment, both with the teacher and with his classmates, in this way, we will know that the conditions are met for a correct teaching process. -learning.

1.4 OBJECTIVES

1.4.1 GENERAL OBJECTIVE

• To analyze how the teacher-student relationship influences the English language learning process at seventh-grade class "C" at 11 de Noviembre School.

1.4.2 SPECIFIC OBJECTIVES

- To determine if, from the teacher's perspective, there is a good relationship with their students.
- To analyze how much influences teacher-student relationship is in class "C" of seventh grade, in the teaching-learning process.
- To estimate if a good relationship between teacher-student improves the English language learning process in class "C" of seventh grade.

CHAPTER II

2. THEORETICAL FRAMEWORK

2.1 THEORETICAL BACKGROUND

Several published research studies on the study of the teacher-student relationship in the educational setting were identified from the review of existing literature in academic databases and catalogs of indexed journals. The oldest and the first reference is the research developed by Tyler (1964), entitled "The concept of an ideal teacher-student relationship". Among the conclusions derived from that study, it is mentioned that "the most ideal teacher-student relationship is heavily weighted with positive communication statements and the least ideal with distance statements".

"There is no doubt that the educational reality is marked by the sign of historicity. Because education is a unique quality of man and man needs to move in History" (Galino, 1953). One of the greatest researchers and pedagogues who has managed to capture the perspectives of education is Paulo Freire, who speaks of education as the basis of the indeterminacy of the human being, the awareness that he has of his finitude, of being unfinished, that leads him to be in a constant search to "be more", to grow as a person. In this search he is not alone, but he does it in communion with other human beings, with the other members of the community in which he is inserted. The personal "I" is always an interaction of the genetic component and the environment where the subject develops" (Pieterse, 1992).

The teacher's role is not only to teach the class, because according to the observation, but the student also is more participatory when the teacher more than fulfills his role as a teacher, fulfills the role of a teaching participant, and manages to transmit knowledge correctly and effective because the student, feeling respected, interacts with more confidence (Kaymakamoglu, 2018, p. 29).

According to studies on school effectiveness with its different emphases and research areas. Without a correct interaction of all the parts or variables of the educational process, the student will not be able to develop adequately in the classroom and outside of it. That is why the importance of having a correct teacher-student relationship (Sun & Wu, 2016, p. 83).

2.2 THEORETICAL FUNDATION BASIS

2.2.1 EDUCATION IN HISTORY

The history of education is limited to the division of the ages of man. At the beginning of the Ancient Age, it is necessary to place the educational conceptions and practices of the

Indian, Chinese, Egyptian, and Hebrew cultures. During the first millennium BC, the different Greek paddies develop. The Roman world assimilates Hellenism also in the educational field, especially thanks to Cicero who was the main promoter of the so-called humanitas (Compayré & Payne, 2015).

The end of the Western Roman Empire (476) marks the end of the ancient world and the beginning of the Middle Ages. The end of this age is set at the fall of Constantinople in 1453. Christianity, born and spread by the Roman Empire, assumes the task of maintaining the classical legacy, filtered and filtered by Christian doctrine. From the full recovery of the knowledge of Greece and Rome that occurs during the Renaissance, the new educational concept of Humanism was born throughout the 16th century, continued during the Baroque by pedagogical disciplinarism and with the illustrated climax of the 18th century. In Contemporary education, the current educational systems, organized and controlled by the State, will be born (Montes-García, 2003).

Nowadays there are many studies carried out on the complexity of education and its components, especially on how student learning is achieved or how these components should be that make up a meaningful and quality education. For this, the research has focused on the field of the interpersonal relationship of the student and the teacher, and how it comes to influence the learning process.

According to the study carried out by Edna Guadalupe García, Ana Karenina García and José Antonio Reyes (2016) in their article, "Teacher-student relationship and its implications in learning" clarifies that the little motivation that the student has on the part of teachers makes this cannot develop their knowledge adequately, this being the reason why the study was developed in a certain educational unit.

We can also see how a change in the educational model can become effective in the learning process, as mentioned by Rodrigo Cornejo Chávez, Jesús María Redondo Rojo (2015) in their publication "Variables and factors associated with school learning", where they arise the theoretical and methodological problems that are at the base of the knowledge about the factors associated with learning and the possibility of a conceptual model on them from a psychoeducational framework is presented.

For this the authors focus on three traditions. The first based on the constructivist theory (significance of learning, mediation processes, mental activity of students, meaning and social relevance of learning). Second, the tradition of studies that try to understand the dynamics of the school as a complex institution and the learning processes that occur within it.

Finally, we mention the tradition of studies on school effectiveness with its different emphases and areas of research. School effectiveness, they say, is composed of three variables which help the development of the student, these are: School, home, and community.

2.2.2 TEACHER-STUDENT RELATIONSHIP

In the traditional teaching-learning process, the focus is on the cognitive component, measured by the completion of the syllabus units of analytical plans, which even in some institutional spheres is a benchmark for evaluating teaching performance. This approach may erroneously lead to think that in the academic encounter, the teacher is only assigned the role of a transmitter of knowledge (Flores-Moran, 2019). However, nowadays the teacher is conceived as a guide who leads the students to be the ones who drive their learning. As mentioned by Suarez (2010), Vigostky's sociocultural theory has placed learning as a process of subjective restructuring of the student based on mediation, where teachers are mediators in the relationship they establish with their students, that is, they mediate between the knowledge of a given subject and the transmission of knowledge, in function of which training and competencies are generated.

The teacher needs to understand the relevance of emotions, affectivity, and levels of expression in order to plan, develop and adapt pedagogical practices to achieve success in the teaching and learning process. The teacher must be prepared to deal with emotions in the classroom, providing a favorable educational environment through a harmonious and respectful relationship with the student so that both can achieve satisfactory results.

One of the scenarios in which the teaching-learning process takes place is the school, which is a fundamental means for the development of the teacher and the student, by providing spaces for participation in different groups; in this environment, teacher and student affect each other. The factors that influence the teacher-student relationship in the classroom and particularly in the process of teaching English as a second language include the following: the role of beliefs, motivation, the affective dimension, meaningful learning, communication, and the impact that the teacher-student relationship has on learning.

2.2.2.1 ROLE OF BELIEFS

A first reference of the relationship to be established in the teacher-student interaction is determined by the beliefs that teachers have about it, as a result of their training, learning and experience that these actors have developed in their professional practice. The exercise of the teaching role is largely determined by how the teacher conceives his role in the classroom: what is he there for, what is his function as an educator, what should his relationship with his students be like, is it close or distant, what limits should be present? And what does he seek to contribute to their development? The answers to these questions form the basis of his personal philosophy in relation to his teaching profession, a theoretical body that he has at his disposal a priori each time he starts a new teaching period (Flores-Moran, 2019).

2.2.2.2 ROLE OF MOTIVATION

Tapia (2005) has highlighted the role of motivation as a conditioning factor for learning. Bono (2010) has focused on the role of teachers as promoters of student motivation for learning; he also refers that since teachers are an element of the classroom context, the deployment of their role is directly related to the way students perceive the classroom as a space for learning. Few researchers would discuss the influence that teacher performance has on the motivation of their students. In other words, motivation is an important element in the teacher-student relationship, where the former uses it to promote learning, which from various research studies appears to be mediated by a high level of teacher self-efficacy, which generates a motivational environment in the classroom and enhances student development.

2.2.2.3 ROLE OF THE AFFECTIVE DIMENSION

A good affective bond is a necessary basis for establishing not only good communication but also for the student to understand that negative reinforcement or observations do not mean a decrease in the teacher's appreciation of him/her. In conclusion, educational practice is an interactive system in which affection and emotions inevitably play a fundamental role (Roca et al., 2002, p.1). In this sense, the affective approach emphasizes the interactivity of the relationship established between teacher-student, which must be based on the quality of the emotional bond that is generated.

2.2.2.4 ROLE OF MEANINGFUL LEARNING

From the constructivist approach, as far as the current of meaningful learning is concerned, it is assumed that its use in the classroom is in itself an experience that generates motivation on the part of students when they work with the contents of the subject developed and discover the meaning of these, linked to their professional profile. However, working from the perspective of meaningful learning implies that teachers have the necessary cognitive skills to link students' previous knowledge with the new knowledge being taught (Díaz-Quiñones & Valdés-Gómez, 2017). Getting students to find and experience this bridging link, generated by the teacher, is what triggers in them the motivational state linked to the desire to learn, because of the meaning they find in the knowledge itself.

2.2.2.5 ROLE OF COMMUNICATION

Another vital variable for understanding the teacher-student relationship is communication, as an element that generates it. It must be clear that the teaching-learning process is first and foremost a communication process. In this line of thought, teachers are beings of communication, and no profession is so impregnated by the communicational component, which when exercised and experienced, is the most wonderful thing about the

educational act itself, thus referring to "one learns best in an environment rich in communication, in interactions, in the relationship with well-pedagogically mediated materials, in the practice of expression, in the daily encounter" (Prieto, 2004, p.60).

To speak of communication as a key instrument in the teacher-student relationship implies being able to assume it from a permanent, open, bidirectional perspective, based on the capacity for active listening, constant feedback, and an empathic nature. It seeks continuous understanding and comprehension throughout the entire relational educational process.

2.2.3 IMPACT OF THE TEACHER-STUDENT RELATIONSHIP ON THE ENGLISH LANGUAGE LEARNING PROCESS

The teaching-learning process is that educational process that takes place in the school in a more systemic, organized, and efficient way, linking instruction and training of learners, which is executed on theoretical foundations and by specialized personnel (teachers) (Gan, 2021). Concerning the impact that the quality of the teacher-student relationship may have on the learning process, it is noted that immediacy (closeness) is positively correlated with good student outcomes, such as cognitive and affective learning, motivation, and ratings given to teachers regarding their performance in class. Immediacy is understood as a group of communication traits that increase the physical and psychological perception of proximity to students (García-Yllán & López-Gutiérrez, 2016).

Pedagogical flexibility and teacher-student interaction within the classroom condition teaching actions. These elements, when present in the teacher-student relationship, will promote better learning results. In the same way, the insertion of variables of an emotional nature by the teacher in the relationship with his students makes it possible to obtain better learning and the development of specific competencies of the subjects to be developed.

CHAPTER III

3. METHODOLOGY

3.1 RESEARCH DESIGN

Non-experimental: The research design will be of the non-experimental type because the observer will be limited to observing and collecting information on the current situation of the teacher-student relationship at seventh-grade class "C" at 11 de Noviembre School.

3.2 RESEARCH APPROACH

The research will have a mixed approach, it means qualitative and quantitative approach. Mixed research methods enrich the research from triangulation with greater breadth, depth, diversity, interpretive richness, and sense of comprehensiveness. To implement a mixed methodology, in order to achieve greater research effectiveness, researchers must take into account all relevant features of both quantitative and qualitative methods.

Mixed methods represent a set of systematic, empirical and critical research processes and involve the collection and analysis of quantitative and qualitative data, as well as their integration and joint discussion, to make inferences as a result of all the information collected (metainferences) and achieve a better understanding of the phenomenon under study (Hernandez Sampieri and Mendoza, 2008).

Qualitative: The qualitative approach uses data collection and analysis to refine research questions or reveal new questions in the process of interpretation (Hernández Sampieri et al., 2014, p. 7). It will be a qualitative approach because the information will be gathered about how the teacher-student relationship is carried out by employing a direct classroom observation and an interview directed to the teacher.

Quantitative: The quantitative approach will be carried out through the application of a survey directed to the children, to gather information about their perceptions of the relationship with their English teacher. Based on the results obtained, a descriptive statistical analysis of the results will be carried out. In addition, the same survey will be used to evaluate the effectiveness of the English language learning process. In this way, the influence of the teacher-student relationship on the effectiveness of the students' learning will be established.

3.3 LEVEL OF RESEARCH

Exploratory research: According to Hernández-Sampieri et al. (2014), "Exploratory studies are made when the objective is to examine a topic or research problem, that has not been studied much or has not been addressed before" (p. 91). The exploratory research scope is based on the application of qualitative and observational methods. In the present case, this scope will be achieved through the application of an interview (Annex 1) and an observation checklist (Annex 2).

Descriptive research: According to Hernández Sampieri et al. (2014), "Descriptive studies seeks to specify important properties and characteristics of any phenomenon to be analyzed" (p. 92). It was also descriptive because the information will be collected through the application of the survey questionnaire (Annex 3) to establish the situation of the two variables in response to the first two objectives of the research.

3.4 METHODS OF RESEARCH

Micro-ethnography method: It is a method of social research that allows interaction with a given community to learn about and record data related to its organization, culture, customs, food, housing, clothing, religious beliefs, transportation, economy, knowledge, and interests (Peralta-Martínez, 2009).

Based on the qualitative research approach, an analysis will be made of the information obtained from the application of the interview (Annex 1) addressed to the English teacher at seventh-grade class "C" at 11 de Noviembre School and the observation checklist (Annex 2) applied directly by the researcher at the classroom. The corresponding analysis and interpretation will focus more on the phenomenon (what happens in the teacher-student relationship), rather than on the reasons why such a situation occurs.

Methodological Triangulation: Triangulation is considered as a procedure that consists of collecting and analyzing data from different angles in order to contrast and interpret them. Triangulation has also been considered as a data collection process, based on the articulated use of quantitative and qualitative methods (Feria et al., 2019). In the research proposed through triangulation, the information to be obtained through the application of the interview, direct observation, and the survey will be analyzed and interpreted jointly.

3.5 POPULATION AND SAMPLE

Population: The population is formed of students and teacher at seventh-grade class "C" at 11 de Noviembre School.

Sample: In the aforementioned grade, there are five parallels, from which "C" was selected as part of the sample. This parallel was chosen because its students stated that there were difficulties in the relationship they had with their teacher and that this was affecting their academic performance. Details of the composition of the parallel of the sample are presented below in Table 1:

Table 1: *Details of the sample to be considered in the research.*

Genre	Frequency	Percentage (%)
Male	19	57.6
Female	14	42.4
Total	33	100

Source: 11 de Noviembre School (2023).

3.6 ETHICAL PRINCIPLES

As shown in the information in Table 1, the sample is made up of 32 students of both genders, who are 11 years old. During the data collection process, the students who take part of the sample will be considered autonomous agents so they will be informed about their role in the research through informed consent. At the same time, the identity of the respondents will be kept anonymous, and the information obtained will be handled confidentially. In this way, the ethical principles and guidelines for the protection of human research subjects of the Belmont Report (1978) will be complied with.

Three basic principles of Belmont's report will be used with the participants in the study by the researcher. Respect people's points of view, ideas, and decisions in a polite way. The beneficence principle involves the well-being of participants to defend against any possible harm. Finally, the justice principle mentions all the participants have the same rights and fair outcomes. Permission will be obtained from the director to apply the research instruments. In addition, participants will be informed of the benefits of this study.

3.7 TECHNIQUES AND INSTRUMENTS FOR COLLECTING DATA

3.7.1 TECHNIQUES

This research work will employ three instruments: observation, interview, and survey.

Interview: An interview will be conducted with the teacher to learn about his perception of the relationship he has with his students as well as the rules and norms of coexistence that he applies in the classroom to foster mutual respect. The validation was certified by the tutor teacher, to whom the instrument was presented and corrected for the application.

Observation: Additionally, direct observation by the researcher will be applied, which will be carried out through a visit to the classroom. This technique will be carried out to reinforce the information to be obtained through the survey and the interview.

Survey: A survey will also be administered to a sample of seventh-grade students, to recognize their perceptions regarding the relationship they have with the English teacher and how this relationship has helped or harmed the effectiveness of the English learning process at seventh-grade class "C" at 11 de Noviembre School. The questionnaire is structured by 20 closed-ended questions on a Likert-type scale. The survey questionnaire will be designed by the researcher, so it will undergo a process of validation by experts before its application to the children of the educational institution.

The data obtained from the application of the survey, whose questions are of the closed type, will be processed through descriptive statistics procedures for each of the items in the two sections of the questionnaire (Annex 3). In this way, the behavior of the two research variables will be known: the teacher-student relationship (section 1 of the survey) and the process of learning the English language (section 2 of the survey).

3.7.2 INSTRUMENTS

- Interview: Interview guide (Annex 1).
- Direct Observation: Observation checklist (Annex 2).
- Survey: Questionnaire (Annex 3).

CAPITULO IV

4. RESULTS AND DISCUSSION

4.1 ANALYSIS OF THE INTERVIEW GUIDE

• **Specific objective 1:** To determine if, from the teacher's perspective, there is a good relationship whit their students.

This guided interview with the teacher will help us to determine the influence of the teacher-student relationship on the English language learning process of the students at the 7th "C" of the "11 de Noviembre" school.

ITEM	TEACHER'S ANSWER	ANALYSIS	DATA CONSTRAST
1. Do your students	Teacher said, "No"	When applying this interview	The coexistence rules in class for
know and apply the		directed to the teacher, it reveals	children are social guidelines based on
co-habitation rules		that the teacher does not know or	respect between people and whose
established in the		master the rules of cohabitation	objective is to maintain an appropriate
classroom?		and does not know the actions that	school climate. Thanks to these rules,
		he could take when he causes	the teachers, managers, students, and
		some inconvenience with the	other school personnel will have a
		students	pleasant and optimal environment in
			the school so that everyone can meet
			their objectives. (Quicios, 2021)
			Without a good atmosphere between
			teachers and students, it isn't very easy
			for the learning process to be effective.
2. What action do you	Teacher said, "I tell them about	Teacher clarifies that when his	•
take when students	•	students are late, he lets them pass	1
	class".		consistently enforced. If the school

are late or absent from class?

- 3. Do you apply positive reinforcement strategies to motivate your students during the development of **English assignments?** If yes, what are these
- 4. What actions do you take when students fail to complete assigned class assignments?

strategies?

are clarified.

This causes the student to get used to not arriving on time, because previously the teacher said that he does not know the rules of coexistence, then the students will not respect whose rules because they do not know them.

without problem once the rules district has created a tardy policy that includes specific disciplinary actions, all teachers must follow this policy. (Roldan, 2016)

Teacher said, "No, the behavior in When we see the teacher's Bono (2010), has focused on the role of this class is terrible and it is response, we realize that the impossible to work with them because they lie and cheat a lot".

Teacher said, "I try to help them and give them more time to do their job, but they do nothing".

students is not good, he was also asked if he as a teacher did something to improve this bad relationship, and the answer is no, he does nothing to improve that space for learning. relationship with his students.

The teacher clarifies that he gives more time when the students do not finish the task, but despite that he tells us that they do not finish the task.

teachers as promoters of student teacher's relationship with his motivation for learning; he also refers that since teachers are an element of the classroom context, the deployment of their role is directly related to the way students perceive the classroom as a

> When students do not finish a task, it may be because they do not know what the purpose of a task is and the teacher does not use strategies for students to complete said tasks. Since learning strategies constitute learning selfcontrol procedures and

Cognitive self-regulation on attention, memory, and comprehension. (Moreno, 1994).

5. How do you encourage teamwork among your students?

Teacher said, "saying them all the That the teacher says that they benefits of working together, but they do not understand".

don't understand teamwork is not good. Because teamwork prepares us to be part of society and not just look after the common good.

Teamwork must be taken very seriously as this will make them more sociable and contribute to the social environment as individuals, as Pere Pujolàs clarifies when he says that cooperative learning is not only a very effective resource for teaching the students, but it is also one more school content that students must learn throughout their schooling. (Pujolà,

2008)

6. How do you rate the academic performance of your students? Explain.

Teacher said, "Terrible, they do not do anything during the class and their behavior is impossible to manage".

already told us that the teacher cannot teach, that is why they must change courses at all times because he cannot manage the classroom.

The teacher says that it is difficult R Bentinck says that the teacher must to take the class, but the director clarify the rules from the first day, and what behavior he expects from his students. Teachers must enforce classroom rules from the first moment in the classroom. This carries the message that teacher rules are important, must be respected, and must be followed. (Bentinck, 2018)

7. Which language skills do your students develop most easily and in which do they have the most difficulty?

of Writing, Listening Speaking not, because one day I tried to speak in English and they wanted to sue me for that".

as the teacher clarified previously, is bad, which implies that they did not develop their skills as the their ability to understand language is scarce.

Teacher said, "Reading and some The performance of the students, The importance of learning a language in this case the English language and developing the skills of this. It is because today's society demands an teacher stated in this question, or efficient communication capacity. The possibilities of work, study, social relationships, and self-improvement depend, to a large extent, on our ability to interact with others, having oral expression as a fundamental tool. (Yépez, 2019)

IN SITU OBSERVATION ANALYSIS 4.2

In this Observation and the Survey, the **Likert** scale was used, which is a research method that uses a rating scale to find out the level of agreement and disagreement of people on a topic. (Silva, 2020).

This scale is distributed as follows for a better perception:

Table 2: Likert Scale

SCALE	SPECIFICATION	%
1	Strongly Disagree or Nothing.	0 %
2	Disagree or Almost Nothing.	25 %
3	Moderately Agree or Little.	50 %
4	Agree or Quite.	75 %
5	Strongly Agree or A lot.	100 %

Specific objective 2: To analyze what the teacher-student relationship is in class "C" of seventh grade, and whether or not it influences the teaching-learning process.

ITEM **MEASURE ANALYSIS**

1. **Students seem to** know the cohabitation rules established in the classroom.

2= Moderately Agree or Little.

the student should be to a large although to a lesser extent. Scale, let us remember that knowing what role both parties must play will allow the classroom environment to be adequate so that the learning process is correct.

DATA CONSTRAST What can be observed in the class Let us remember that article 6 of the only corroborates what the LOEI, the Ecuadorian State is the one teacher and the students said, the that guarantees that educational students do not know the rules of institutions are spaces of peaceful coexistence, for this reason they coexistence, and that as teachers the do not assimilate what the role of majority belong to a public institution, this means that we are government extent, but also of the teacher employees as in this case study, and that it depends on us as teachers that this law is fulfilled. Let us remember that article 6 of the LOEI, the Ecuadorian State is the one that guarantees that educational institutions are spaces of peaceful coexistence, and that as teachers the majority belong to a public institution, this means that we are government employees as in this case study, and that it depends on us as

2. The teacher applies positive reinforcement

1= Strongly Disagree or Nothing.

strategies, something that the motivations:

As we have seen, there are no Let's remember that there are 2 types of

teachers that this law is fulfilled.

teacher told us is that he is Intrinsic motivation is behavior driven pressured to teach only what the by an internal or "intrinsic" desire. That strategies to motivate his/her students.

3. Most of the students have active participation in the English class.

1 = Strongly Disagree or Nothing.

confidence, even to ask the teacher something, such as if the work is well done, or if they do not know the meaning of a word. etc. lack of confidence makes this

happen, and if they are afraid to

ask, many more will want to

participate in an active class.

we encourage the teacher who tries to apply the various tools so that he can improve performance of his students.

teacher's book says, we can say is, it is the motivation to carry out a that this would be the cause, but behavior that comes from within the person. Extrinsic, on the other hand, refers to reward-driven behavior. This means that external motivation can be based on both rewards and fear, as long as there is an external force driving the motivation. (Team Asana, 2023)

What we can observe is that Whether or not a student can develop students do not participate in depends greatly on the teacher, whether class, as we have seen enough, the or not the teacher inspires confidence to student does not have the ask questions, or if the student makes a mistake, how will the teacher react? Bono (2010) has focused on the role of teachers as promoters of students' motivation for learning; He also states that since teachers are an element of the classroom context, the deployment of their role is directly related to how students perceive the classroom as a learning space.

> It could be said that a student with adequate confidence and motivation will not be a student who is afraid to participate.

4. The teacher reflects that he/she has experience in teaching English subject.

3 = Moderately Agree or Little.

very well, he masters the language, but we realized that it is not enough to know the subject, mastering the subject is very, very good, but if one does not know how to reach the student, The teaching process is not complete.

What we were able to observe was Recalling what Elton (1987) says that the teacher knows the subject regarding the good teacher and apart from being well organized, well prepared, interested in the subject, friendly, flexible, helpful, creative, and enthusiastic, Elton emphasizes that the teacher must be "interested in the students", this essentially helps the student to be valued as a person and will feel that the teacher cares about their education, and not only does it because he is a teacher, but because he is interested in his students as a person.

5. The teacher applies strategies that promote meaningful learning.

. 1 = Strongly Disagree or According to what has been "Learning is more meaningful when it Nothing.

do it, as he said in the interview, the teacher uses what is in the book, leaving aside the existing tools to improve the student's understanding, so the teacher has his hands tied, and this prevents teaching from being meaningful often far from the reality of our day achieve that goal.

observed, no, the teacher does not is intentional. All human behavior is goal-directed." (Roger C. Schank, 2009)

This tells us that when the student has a good motivation to learn and has a clear goal, education is meaningful because he knows why he is studying and what the end of this education is, the student because what is in the books is must know that this is a means to one

environment or the lives of the students, how the teacher gives meaning to what is learned in class if What is in the books is not experienced by the students.

6. The teacher maintains fluid communication with his/her students.

2 = Disagree or Almost nothing.

teacher masters the language, and knows how to speak, but does not can students.

In this case, we remember that Citing Luis Sala (2013) she clarifies communication is different from that "the speaker only transmits speaking, as we have said the information, while the communicator is also capable of arousing emotions." We better understand that make himself understood and this communicating, being understood, and is a reason why he cannot have a transmitting emotions through the fluid conversation with his message is not just talking but communicating the message, so that the listener experiences what the words say, in this case, the students can understand the topic taught by the teacher

7. The teacher encourages individual student participation in class.

1 = Strongly Disagree or Nothing

right or wrong, they do not care context in which they operate. When

Through observation we realized The motivation that the teacher gives to that no, there is no motivation on his students will be rewarded in the the part of the teacher towards the participation of the students in the student, so much so that the class, we can then say that students do not care if they finish "Participation is a magic word because a task in class or not, whether it is it transforms people's lives and the 8. The teacher encourages teamwork among his/her students.

a basic understanding

of English language

skills.

 $\mathbf{4} =$ Agree or Ouite.

9. Students have at least 1 =Strongly Disagree or Nothing

what enough, and this is bad for someone participates, they both the teacher and the student, accepted, respected and important" the fact that the student is (Rodríguez, 2021)

unmotivated is one of the main So, as teachers, let's not stop motivating causes of bad grades and that they the student so we will be rewarded do not want to participate in class. when they actively participate in class.

learn confidently and without 1999) always team. sometimes there is one or two the group. doing the task while the others are distracted.

In this case we were able to As has been shown "group work that appreciate how the teacher seeks promotes student collaboration to to ensure that his students work as achieve shared learning goals increases a team, this is clearly good, on the student achievement, persistence, and one hand, and that the students attitudes toward science." (Springer,

fear, but on the other hand, how This can improve the skills of each we know teamwork. It is not student, but it can also motivate those because who do not like to work not to support

According to the observation, the According to the LOEI the "Content students do not know at least the Integrated Learning for Foreign four basic skills of the English Languages (CLIL): a model used to language, this is worrying, integrate language learning with because as we have said before, cultural and cognitive aspects, so that meaningful teaching is about the the acquisition of this language serves student knowing why he is as an engine for the development of the taught in class.

studying or learning what is students." and that the level that seventh-grade students must achieve is level A1.

> "Level A1 corresponds to the first level of basic language users, that is, those capable of communicating in everyday situations with frequently used expressions and using elementary vocabulary." (Council, 2023)

10. The teacher uses different types of didactic resources during the development of the class.

1 = Strongly Disagree or Nothing

As we have observed, it is very difficult for the teacher to apply ability to learn the language.

(Carvajal, 1990) wrote that Didactics "Is the science of education that studies didactic tools to be able to teach in and intervenes in the teaching-learning a better way; either by sticking to process to achieve the intellectual the text, or by recommendation of formation of the student, (...) it is part the authorities, but this, as we of the pedagogy that is interested in have shown, has meant that the knowledge., is dedicated to training student does not develop his within a specific context through the acquisition of theoretical and practical knowledge, contributes to the teachinglearning process, through development of theoretical-practical instruments, which serve for research. training and comprehensive development of the student".

4.3 ANALYSIS OF THE SURVEY QUESTIONNAIRE

The other action to carry out this research is to apply an instrument which is a survey. This will help us to know the effectiveness of the English language learning process in class "C". To estimate whether the relationship between teacher and student influences the learning process. It should be emphasized that there are 32 students, but on the day the surveys were applied, one student did not come.

• Specific objective 3: To estimate the effectiveness of a good relationship between teacher-students in the English language learning process in seventh grade class "C".

4.3.1 **SECTION 1:** TEACHER-STUDENT RELATIONSHIP

 Table 3: Data Tabulation, Section 1

QUESTION	MEAN	MEDIAN	MODE	STANDARD DEVIATION
1	1.84	2	1	0.9
2	1.61	1	1	1.15
3	1.94	1	1	1.26
4	1.74	1	1	1
5	1.87	2	1	1.09
6	1.52	1	1	1
7	1.61	1	1	1.02
8	1.81	1	1	1.19
9	1.67	1	1	1.18
10	1.48	1	1	0.77

1. Your teacher has clearly indicated the rules of coexistence that you must follow in the classroom.

Mean: According to data tabulation, the mean to the students with respect to the rules of coexistence and their degree of satisfaction is 1.84, in a range of 5, which is specified on the Likert previously, which also stated the scale.

Median: 50% of those surveyed agree that They clearly do not exist. know the rules of coexistence which is less than or equal to 2.

Mode: The level of satisfaction regarding knowledge of the rules of coexistence with the highest frequency is 1, which refers to totally disagreeing.

Standard Deviation: The value obtained is 0.9: which indicates that the reliability of the data is close to that of the mean.

Being the mean less than 2, it According to Article 6 of the LOEI, the shows us that the students are unaware of the rules coexistence, thus corroborating the answer given by the teacher same thing, and this causes a bad student-teacher relationship to

Ecuadorian state is the one that "must guarantee that Educational Institutions are democratic spaces for the exercise of rights and peaceful coexistence." This means that the educational institution must make the rules of

coexistence clearly known to all students from the first day of class. And this has not been done according to the students' responses.

2. When you do your homework well or when you participate in class, your teacher

Mean: According to the data Once the mean is obtained, which According to Miriam R. 2020, she tells tabulation, the mean to the is less than 1.7. It shows us that us that intrinsic motivation should be students regarding the motivation students do not receive additional the key so that students can fend for they receive to do their work, their motivation for a job well done or themselves and achieve the goals of uses strategies that motivate you to keep learning more.

range of 5.

Median: 50% of those surveyed agree that their relationship with the teacher is less than or equal to 1.

agree that the motivation from the but also motivated to learn in any teacher is less than or equal to 1, area of their life. which refers to totally disagree

Standard **Deviation:** The standard deviation shows us a value of 1.15, which indicates that the reliability of the data is close to that of the mean that has a value of 1.61.

student's obligation is to study, but this motivation will make the student more confident, not only Mode: 50% of those surveyed to participate and perform tasks

degree of satisfaction is 1.61, in a that when they participate in class, their own free will, but extrinsic they do not receive praise for motivation is important because, as we participating. We know that the have said before, many students in this research comes from dysfunctional homes and they are not clear about their motivation to do something, such as in this case participating in class or doing homework, so they need help from the closest person, in this case the teacher.

3. Most of your classmates are motivated to actively participate in the English class.

regarding students satisfaction is 1.94 in a range of 5. **Median**: 50% of those surveyed the motivation in class is less than or equal to 1.

active students do not receive praise student is constantly agree that the teacher's active motivated to participate in class, participates, something stormy, if the student is 2021)

Mean: According to the data The mean obtained is less than 2, The motivation to participate in class is tabulation, the mean to the this measure shows us that a strong foundation for the student's development. "Participation is a motivation and their degree of when they participate in class or magical word because it transforms are not motivated to do so. When people's lives and the context in which they operate. When someone they feel accepted, the student does not see it as respected and important" (Rodríguez, with the greatest recurrence of worse if the teacher does not this question is 1, which refers to motivate his students a little more. totally disagree

Standard **Deviation:** The standard deviation shows us a value of 1.26; which indicates that the reliability of the data is close to that of the mean, which has a value of 1.94. And their difference is not more than 0.7 points difference.

Mode: The level of satisfaction afraid to participate, it is much The fact that any person is taken into account, is important, but even more so if is a student who is being prepared to be part of the society, this means that the student is participant in the class and not just a listener.

4. Your teacher dominates or knows a lot about the subject of English.

According tabulation, the mean obtained to perception of the teacher's we can say that the teacher does range of 5.

Median: 50% of those surveyed knowledge or mastery of the subject taught by their teacher.

data This question can be subjective, Both having good teaching skills and because it is what the student can student regarding their perceive, but through observation that education involves teaching the message given in class, which (Quora, 2023) is why all factors imply correct

knowing the subject matter well are important for a teacher to be effective in their role. Good teaching skills allow knowledge of the subject, their master the language, that is what for effective communication and degree of satisfaction is 1.74 in a is taught, but we can also say that engagement with students, while a deep it is not enough to just know but understanding of the subject matter allows for accurate and thorough agree that their degree of and learning, so we can say that instruction. Ideally, a teacher should satisfaction is 1, on a scale of 5 the process is incomplete. The have both of these skills to provide the regarding how they perceive the student cannot accurately receive best education for their students. **Mode**: The satisfaction level of learning, not just knowledge of the students with the highest the subject. recurrence is 1, which refers to completely disagree.

Standard **Deviation:** The standard deviation shows us a value of 1, which indicates that the reliability of the data is close to that of the mean, which has a value of 1.74. And their difference is not more than 0.8 points difference.

5. Your teacher encourages you to apply and remember previously learned knowledge in English.

According tabulation, the mean obtained from the student is 1.87 in a range of 5.

agree that their degree of others schools or come from other satisfaction is 2, on a scale of 5 schools, provinces, or rural areas. regarding whether they consider This means that not all students prior knowledge before their have the same level of knowledge classes.

regarding because as teachers we assume come Median: 50% of those surveyed not, because they come from and cannot clearly understand the topic.

data We know that prior knowledge is According to Jose L., prior knowledge essential before starting the class is very important since some students from other educational whether prior knowledge is taken that they already know about the environments, and "the student's degree into account before starting the topic because perhaps it is a of personal balance, their self-image, class, their degree of satisfaction common topic, perhaps some and self-esteem, their previous learning students do know it but others do experiences, their ability to take risks and efforts, to ask for, give and receive help are some aspects of personnel who play an important role in the student's disposition towards learning."

> Moreover says that each student arrives with different perspectives about the new teacher and "that students have

Mode: The level of satisfaction of By knowing this prior knowledge the students with the highest of the students, the teacher knows recurrence is 1, which refers to completely disagreeing.

Standard **Deviation:** The standard deviation shows us a value of 1.09, which indicates that the reliability of the data is close to that of the mean, which has a value of 1.87. And their difference does not exceed 0.8 points.

the best way for all students to be in sync with the teacher.

capacities, certain instruments, strategies and general skills to carry out the task in the learning process", elements previously developed with their other teachers. (Recacha, 2009)

6. You are confident enough to communicate with your teacher. That's why when you ask him something, he understands you and answers you in a good way.

Mean: According tabulation, the mean obtained whether it is easy to communicate topic, we as teachers have to pay degree of satisfaction is 1.52 in a range of 5.

Median: 50% of those surveyed satisfaction is 1, on a scale of 5 regarding whether or not it is easy to communicate with the teacher.

questions and much more to the student because the student is important in the learning process. agree that their degree of Sometimes these questions can be personal and that is why they must be important to us. Because our commitment is a guide.

data We know that the teacher's job is When the student faces a very complicated, but when a environment, new people or new from the students regarding student asks the teacher about the teachers, by nature he will be afraid of change and even more so if the with the teacher in class, their the necessary attention to the environment is not appropriate for the development of the student as an individual. And remembering Edgar Morin in his book The 7 Knowledges when he said "Who we are is a question inseparable from where we are, where we come from and where we are going. The human being is and develops in loops: a) brain-mind-culture b) reason -

Mode: The student's level of satisfaction in this question with the highest recurrence is 1, which refers to completely disagreeing on the Likert scale.

Standard **Deviation:** The standard deviation shows us a value of 1, which indicates that the reliability of the data is close to that of the mean, which has a value of 1.52, and its difference does not exceed 0.6 points.

7. Your teacher encourages you and all your classmates to participate in the class.

Mean: According to agree that their degree of the student doesn't want, but when not afraid the next time you try it. satisfaction is 1, on a scale of 5 asking class.

the students requests it, and that they didn't they

affection -impulse c) individual society - species. All truly human development involves understanding man as a set of all these loops and humanity as one and diverse." Human beings by default are exposed to change and, as teachers, we must teach the student that change is necessary, but We must do it with responsibility and consideration because we do not know exactly where it comes from but we know where we want it to go as a human being and which is in development.

data The mean obtained is less than 2, When a student is part of the class, he tabulation, the mean obtained this data is fundamental since the must get involved as such, and be from the students regarding student is not participating in willing to learn, for he must actively whether they are encouraged to class, and this agrees with what participate, but the teacher must also participate in class, their degree of the teacher told us previously, provide the facilities, when he satisfaction is 1.61 in a range of 5. even though the teacher said that participates, the teacher corrects it but **Median:** 50% of those surveyed he tries to get the student to act, in moderation, so that the student does

they We must remember that "Participation regarding whether they are mentioned that they are afraid to is a magical word because it transforms encouraged to participate in the participate when the teacher people's lives and the context in which operate. When someone on the Likert scale.

Standard **Deviation:** value of 1.61, and its difference does not exceed 0.6 points.

Mode: The student's level of care because whether they satisfaction in this question with participate not influence anything. the highest recurrence is 1, which This would perhaps change, if the 2021) refers to completely disagreeing teacher encouraged the student to participate and learn, if the The student were motivated to standard deviation shows us a participate in class constantly the value of 1.02, which indicates that student would not be afraid to the reliability of the data is close participate and would do so more to that of the mean, which has a often, not for a grade but to learn.

participates they feel accepted, respected and important" (Rodríguez,

8. You find it easy to do class tasks together with your classmates.

1.81 in a range of 5.

regarding whether it is easy to do an English task.

the highest recurrence is 1, which outside of it, is difficult because divides into 2 areas.

Mean: According to the data We know that performing tasks is When we talked about homework we **Median**: 50% of those surveyed and that's it, but this way it will agree that their degree of have no value for the learning satisfaction is 1, on a scale of 5 process., and that is what happens according to my observation and according to the students' Mode: The student's level of responses, doing a task for the satisfaction in this question with respondents, whether in class or

tabulation, the mean obtained important not because of a grade said that it is a way to reinforce what from the students regarding but because in this way we was learned in class, and this whether it is easy for them to do a reinforce what we learn in class. knowledge Brown, 1987, p. 68 points task, their degree of satisfaction is The detail is that if we see it as an out that the term metacognition can be important grade, we can copy it attributed to this area. And when talking metacognitive about knowledge, which refers to "that part of the knowledge of the world that is possessed and that is related to cognitive perhaps (or better psychological) matters" Flavell, 1987, p. 21. This type of knowledge Flavell on the Likert scale.

Standard **Deviation:** standard deviation shows us a to that of the mean, which has a in the end. value of 1.81, and its difference does not exceed 0.7 points.

refers to completely disagreeing the only thing they know is what Metacognitive they assimilated in the book, not The what they learned in class, because what they did was copy value of 1.19, which indicates that what someone else had. And they the reliability of the data is close didn't learn or reinforce anything

knowledge and metacognitive experiences, he tells us that metacognitive knowledge is structured based on three variables. 1 Person Variable, 2 Task Variable

3 Strategies Variable. But, what we will take into account is the Task Variable distinguishes "Flavell two subcategories: a) knowledge that has a link with the nature of the information involved in the task (for example, whether or not the information contained in it is familiar to oneself, if it is easily related to our previous knowledge, if it is difficult, etc.), and b) knowledge about the demands involved in the task (for example, knowing that a task that requires analyzing information is more difficult than another that simply requires remembering)p. 160."

(Díaz-Barriga A. Frida, 2002)

In this sense, what the student applies to the task will be what he has learned. but the student finds it difficult because he could not experience the topic in class.

9. You understand what vour teacher teaches you in English class.

Mean: According to the data By observing the result of this. The fact that the student can understand from the students regarding that this may be the main reason of 5.

satisfaction is 1, on a scale of 5.

satisfaction in this question with the highest recurrence is 1, which refers to completely disagreeing on the Likert scale.

Deviation: Standard standard deviation shows us a value of 1.18, which indicates that something that the student does the reliability of the data is close to that of the mean, which has a value of 1.77, and its difference does not exceed 0.6 points.

having good communication, as by students, understand the teacher is fatal, because what the teacher says is simply wasting time explaining not understand, so the classroom rules must be socialized from the

tabulation, the mean obtained question, what we can realize is the teacher is essential, otherwise the learning process is not fulfilled, the fact whether it is easy for them to why the numbers obtained are that the teacher can understand that the understand the teacher in the low, the students do not student is important makes the English class, their degree of understand the teacher, and as we difference since an adequate teacher satisfaction is 1.77 out of a range have seen so far the root of the according to Elton (1987) is: well problem can come from both of organized, well prepared, interested in **Median**: 50% of those surveyed the students, as well as in part also the topic, friendly, flexible, helpful, agree that their degree of of the teacher, the importance of creative, enthusiastic, clear, interested open, systematic, **Mode**: The student's level of in everything, is the key, the fact Committed and dedicated. What is that the student does not worth highlighting is that he is interested in the students and this is essential for the learning process, since fundamental for the learning if I am interested in the student I am The process. Otherwise, the teacher is also interested in him learning correctly since the teacher must be a guide, and according to Ericksen (1985) a good teacher: selects and organizes course material, guides students to registration beginning, knowing what the and integration of information so that teacher's role is and what the can easily remember him, he is student's role is, and how We competent in the procedures and notice, this has not been done and methods of your discipline, maintains hence the problem of lack of intellectual curiosity of his students, promotes auto-learning. and to

student.

understanding on the part of the (Casero-Martínez, 2016) This means that to understand the teacher, the class topic must be clear and interesting for the student, and easy to understand and remember.

10. Your teacher uses different resources to make the class dynamic and entertaining.

satisfaction is 1, on a scale of 5.

Mode: The student's level of so that the teaching-learning on the Likert scale.

Standard **Deviation:** to that of the mean, which has a value of 1.48, and its difference does not exceed 0.8 points.

Mean: According to the data The use of different methods or According tabulation, the mean obtained strategies so that the student can identify or not know that these The resources exist for their better standard deviation shows us a learning, and for this reason the value of 0.77, which indicates that score is low, in this In this case, the reliability of the data is close the teacher must begin to implement these resources so that frequently through words. the student's performance is better.

(Gardner, 1994), "Intelligence is the ability to solve from the students regarding the learn effectively is essential for problems or produce products that are methods used by the teacher for the learning process since as we valuable in one or more cultures", and better learning, their degree of know each student learns in a also starts from premises such as: "One satisfaction is 1.48 in a range of 5. different way or with different person is not more intelligent than **Median**: 50% of those surveyed methods. As future teachers, we another." This makes it clear to us that agree that their degree of must know what types of one person is not more intelligent than strategies or materials we can use another but that each person performs better in some type of subject or skill. satisfaction in this question with process is effective, perhaps the For our knowledge and that of the the highest recurrence is 1, which lack of application of these students, we mention what these refers to completely disagreeing resources causes the student not to intelligences are and what they refer to. "Logical-Mathematical, it is the ability to understand abstract relationships.

> **Linguistic**, which refers to the person who thinks and expresses himself most

> Spatial. This has the capacity to perceive, transform, modify

decipher images, both internal and external, forming a mental model of the world in three dimensions.

Corporeal-Kinaesthetic. Through this intelligence, the individual's ability to use your own body to carry out activities, express yourself or solve problems.

Musical, it is the ability to perceive and express yourself through different musical forms, distinguishing and appropriately using the tone, timbre and rhythm of a melody.

Intrapersonal, this is developed through the ability to have one's own knowledge and be able to use personal cognition to function effectively in one's environment.

Interpersonal, this is a social intelligence, through it the interaction with other people is effective, you learn best when you work and interact with others.

Naturalistic Intelligence, which consists of the understanding of the natural world(Gardner, 1993)

4.3.2 SECTION 2: ENGLISH LANGUAGE LEARNING PROCESS

Table 4: Data Tabulation Section 2

QUESTIONS	MEAN	MEDIAN	MODE	STANDARD DEVIATION
1	1.81	1	1	1.11
2	1.61	1	1	0.95
3	2.48	2	1	1.48
4	3.26	3	5	1.65
5	1.84	2	1	0.93
6	2.1	2	1	1.25
7	1.55	1	1	0.81
8	2.29	2	1	1.3
9	2.26	2	1	1.12
10	2.61	2	2	1.26

STUDENTS' ANSWERS **ITEM ANALYSIS DATA CONTRAST**

1. Do you think you are learning enough in **English?**

tabulation, the mean obtained from the students regarding whether they are learning English, their degree of satisfaction is 1.81 out of a range of 5.

reflect that they do not learn enough about the subject, this is reflected in low grades and is recognized by the teacher and

Mean: According to the data According to the results, students As we have observed, the students have not been able to have an acceptable level in terms of learning the English language, and we also know that the improvement of this depends a lot on students. It could be due to many the teacher, and that when the teacher satisfaction is 1, on a scale of 5.

Mode: The student's level of refers to completely disagreeing on the Likert scale.

Standard Deviation: standard deviation shows us a value of 1.11, which indicates that the reliability of the data is close not only to obtain a good grade to that of the mean, which has a but so that students develop as value of 1.81, and its difference does not exceed 0.7 points.

and the students.

the highest recurrence is 1, which can be improved by correcting the teacher and students, since as we The have seen in Annex 1 the relationship between them is not as good as would be desired. And active people in class and outside of it.

Median: 50% of those surveyed factors, but as we have said, one can identify the qualities of each of his agree that their degree of of the main causes is the little students he will be able to develop the interaction between the teacher aptitudes of each student, and that they understand that each can develop in satisfaction in this question with It is important to know that this their way, as Montessori says: "Children must be treated existing relationship between respected as individuals and sufficient attention must be paid to their needs. This is the function of the teacher and to guide them in their natural propensity for knowledge." (Montessori, 1917)

> For this, we as teachers can improve in the aspect of knowing our students individually to improve their academic performance.

2. Do you think your classmates are learning enough in **English?**

from the students regarding classmates are learning English, their degree of satisfaction is 1.61 out of a range of 5.

Median: 50% of those surveyed satisfaction is 1, on a scale of 5.

tabulation, the mean obtained question, it is what the students know about their classmates, they whether they believe that their know that performance is low in the majority of their classmates, identified

Mean: According to the data Regarding the answer to this Being unmotivated to learn a subject, and in this case a language should not be normal because we remember that this language will open doors to the world to any pressure, so as teachers we and this causes the problem to be must be motivated and be motivating as something in for our students, we must then be common. By noticing this, self- immersed in the emotional factor of our agree that their degree of esteem or feeling of value to the students, and keeping in mind that each teacher is under discussion, student must be emotionally well, since satisfaction in this question with the highest recurrence is 1, which refers to completely disagreeing on the Likert scale.

Standard **Deviation:** standard deviation shows us a value of 0.95, which indicates that the reliability of the data is close to that of the mean, which has a value of 1.61, and its difference does not exceed 0.8 points.

to be bad in this subject, and as we "common", but it should not be common for the teacher, because performance of all students, thus development. improving their self-esteem and their way of seeing themselves as students and not only for them, but for the teacher.

Mode: The student's level of because perhaps they do not feel "a person whose general self-esteem capable of developing the tends to be normal, may feel threatened language and then the student or diminished and their particular selfbelieves that it is not a problem esteem (in relation to learning a since if everyone is bad at this language) deteriorated; "If for her, for The subject, then it will be It is normal some reason, learning English has a higher level of difficulty than for the already said it will seem rest of her classmates." (Montes de Oca, 2005)

> So let's not let as teachers let the selfthis is something worrying since esteem of each student be low, because their job is to improve the it is an important factor for their

3. Do you like taking **English classes?**

Mean: According to the data tabulation, the mean obtained from the students regarding whether they like to learn English, their degree of satisfaction is 2.48 in a range of 5, and this is a good thing since it is close to 50% considering the other previous results.

The pleasure of this is a daily job, and even more so if we do not like what we want to learn and we see it as an obligation, something we must do, the job as a teacher is to give meaning to what has been learned,

learning Let us remember then that each student something does not just happen, must be motivated individually, applying different methodologies for each group of students, remembering "multiple intelligences", in addition we have already mentioned that each student has their perception of life and their environment, so as Montessori we This is of vital importance, we say that "Children should be treated satisfaction is 2, on a scale of 5.

the highest recurrence is 1, which refers to completely disagreeing on the Likert scale.

Standard Deviation: In this case. the standard deviation shows us a it will be useful for many things value of 1.48, which indicates that throughout their life, not only for reliability is affected because business and study but for all there is already 1 point of social areas in addition to difference about the mean which interacting with other cultures. has a value of 2.48.

reasons to motivate themselves to **Mode**: The student's level of learn the subject, let's remember a language and it is not enough to teach only theory but we must try this language is universal and that

Median: 50% of those surveyed cannot expect them to like it and and respected as individuals and their agree that their degree of that's it, we have to give them needs should be given sufficient attention. This is the function of the teacher and to guide them in their satisfaction in this question with that what we are trying to teach is natural propensity for knowledge." (Montessori, 1917) with the sole purpose of the student developing their to remember to the student that learning skills and no longer out of obligation but out of passion for learning a language.

4. Do you feel motivated to continue learning **English?**

acceptable since it is close to 70% reflects that they are not of Students who are motivated to motivated to learn the language,

Mean: According to the data Well at this point if we realize it We have observed that the motivation tabulation, the mean obtained seems that the motivation of the that children have in this case is from the students regarding students is contrary to section 1. internal, it is what the student develops whether they are motivated to but let's remember that section 1 on his or her own to be better and in this learn English, their degree of is about how the students feel case, learn the language. Remember satisfaction is 3.26 in a range of 5, about the teacher, how their that intrinsic motivation is behavior this measure can be considered relationship is, and at that point driven by an internal desire or "Intrinsic". That is, it is the motivation to carry out a behavior that comes from learn the language, let us otherwise what happens with this within the person and not from the them and they are aware of that.

Median: 50% of those surveyed motivation to learn the language an acceptable number.

frequently is 5, which refers to external factor, which in this case motivation. (Team Asana, 2023) scale. They want to learn English. teacher. They have the motivation, but the teacher is not the one they expected.

Standard **Deviation:** The standard deviation shows us a value of 1.65, which indicates that the reliability of the data is not reliable because the mean measurement is 3.26, exceeding the range of 1.6 points of difference.

the advantages, but it is the compensation, or praise. motivation" because it is because **Mode**: The level of student of their will that they seek or want

remember that not because of the point in this section, since the outside. This means that motivation teacher but because of the doors student wants to learn the subject, comes solely from oneself and not that this language can open for the language, because he knows external forces such as incentives,

teacher who does not correctly Extrinsic motivation, on the other hand, agree that their degree of channel the motivation to For refers to behavior driven by external them to do it, the motivation they rewards or punishments rather than is 3, on a scale of 5, and it is also have could be said to be "intrinsic internal desires. This means that external motivation can be based on both rewards and fear, as long as there satisfaction in this question most to learn and not because of an is an external force driving the

completely agreeing on the Likert is the motivation given by the So as we see, the students motivate themselves, but the teacher's part is missing as we have seen in this case, then the change will occur in the students, and then the students will receive the correct motivation to achieve their objectives.

5. Can you understand what is written in **English books?**

whether of 5.

satisfaction is 2, on a scale of 5.

refers to completely disagreeing on the Likert scale.

Standard **Deviation:** and its difference does not exceed 1 point.

the student cannot identify a verb, an adjective, or the subject, I That is why following the grammatical certain norms change. Then we can say that it is necessary to learn vocabulary and grammatical rules.

Mean: According to the data In this case, as we have seen Let us remember that grammar can be tabulation, the mean obtained before, the student does not complicated and burdensome for a from the students regarding understand the language written student, but it is very necessary to they believe they in English, he tries to relate it to understand a written language, as understand writing in English, the words he knows but it is not Saparova M.R. says. "Grammar is the their mean is 1.84 out of a range enough, so he must go to the key to learning a foreign language dictionary to try to translate the accurately. That is, it refers to the set of Median: 50% of those surveyed words. And decipher the message. rules that allow us to combine words to agree that their degree of We can say that it is not bad to form sentences. Grammar is the central look at the dictionary when component of the language. It mediates Mode: The level of student reading to understand. Still, we do between the system of sounds or satisfaction in this question with have to worry when it is a simple written symbols, on the one hand, and the highest frequency is 1, which conversation or a sentence where the meaning system, on the other. (Saparova, 2018)

The would say that they do need a lot rules helps us understand the meaning standard deviation shows us a of vocabulary, but more than that of the writing, it allows us to interpret value of 0.93, which indicates that grammatical rule, since as the message and this is good because the reliability of the data is Spanish speakers we know a lot or even if we do not know the exact somewhat close to that of the in this case we know grammatical words, we can understand what the mean, which has a value of 1.84, rules, but not in English, since author wants to tell us in his writing.

6. Can you pronounce the words in English?

whether they can pronounce language, being able to see that effective way is through words in English, their mean is 2 the grade is close to 50%, which environment in which we out of a range of 5.

agree that their degree of measure is satisfaction is 2, on a scale of 5.

Mode: The student's level of satisfaction in this question with the highest recurrence is 1, which refers to completely disagreeing on the Likert scale.

Standard **Deviation:** standard deviation shows us a value of 1.25, which indicates that the reliability of the data is close to that of the mean, which has a value of 2.1, and its difference does not exceed 0.9 points.

considering the numbers. In the interview, the teacher also confirmed this aspect, that the students' speaking performance is not good but they strive to improve and this is good, for resources. With the students and that programs remember that audiovisual media are very important for the effective." development of listening and they We agree then that this type of tool is will know the pronunciation of words.

Mean: According to the data Let's remember that speaking is Let's remember that what we are tabulation, students regarding one of the skills of the English learning is a language, and the most find at first glance is not good, but ourselves, but as students, we only **Median**: 50% of those surveyed obtaining an award of that listen to the teacher because they have a good thing not yet developed the English previous language, and we cannot contribute to the environment, then the appropriate environment is not being provided for its development, which is why audiovisual tools are very important when it comes to teaching a language, because they try, although as the as demonstrated by Shaw, Baggett and teacher said, there is a lack of Salyer (2004) cited by (Halwani, 2017) example who "stress that computer technology audiovisuals, to be able to work. "It can be incorporated into ESL to improve student learning is more effective. Let us motivation. Using visual thinking tools to expand students' thinking is

> correct very important for the student to hear what the correct pronunciation is like, so the student can develop their vocabulary correctly and be able to say

7. Are you able to understand what your teacher says in **English?**

tabulation, the mean obtained everything mentioned above, the from the students regarding majority of students, which are whether they understand their around 70%, do not understand teacher when he speaks in the teacher, and it is not so much English, their average is 1.55 out of a range of 5.

Median: 50% of those surveyed agree that their degree of satisfaction is 1, on a scale of 5.

Mode: The student's level of satisfaction in this question with the highest recurrence is 1, which refers to completely disagreeing on the Likert scale.

The Standard **Deviation:** standard deviation shows us a value of 0.81, which indicates that the reliability of the data is close to that of the mean, which has a value of 1.55, and its difference does not exceed 0.8 points.

a word with its pronunciation without fear of making a mistake.

Mean: According to the data This question simply corroborates the teacher but rather that they do not understand the language, let us remember that the teacher masters the language very well, but when the teacher speaks to them in English, they still do not understand the language. So, for it is very difficult, but it can be the teacher says about him. improved by applying the things already mentioned above.

. As we have said, the use of different strategies will make the student develop their skills and in this specific case, the student will be able to understand the teacher when he speaks in English, just as he says "the student of a foreign language who is capable of "By using a wide variety of learning strategies appropriately, you will be able to improve the use of your skills." (Fedderholdt, 1998)

This is exactly what we are looking for, students to understand the teacher that the student can understand what 8. Can you write words and phrases in **English?**

Mean: According to the data The tabulation, the mean obtained from the students regarding whether they believe they can write sentences in English is 2.29 out of a range of 5.

Median: 50% of those surveyed agree that their degree of satisfaction is 2, on a scale of 5.

Mode: The student's level of satisfaction in this question with refers to completely disagreeing on the Likert scale.

Standard **Deviation:** The standard deviation shows us a value of 1.3, which indicates that the reliability of the data is not so reliable because the mean has a value of 2.29, and its difference is already close to 1 point of difference.

student's question, they did not understand underestimate these factors since dependent on the other, both are the highest recurrence is 1, which related and if it is difficult for them to understand reading, they will also fail in writing.

response is So, since writing is linked to reading, somewhat acceptable since their we can say that if they do not score is close to 50%, but, let us understand reading, writing will also be remember that in a previous difficult for them, since these are made up of grammatical rules that must be what was written in English, and followed very carefully since the let us remember that writing is correct interpretation depends on this. . linked to reading, we cannot then of the message. So we will always try to remember that grammar is just as although one skill is not M.R. said. Saparova. "is the key to learning a foreign language accurately. That is, it refers to the set of rules that allow us to combine words to form sentences. Grammar is the central component of the language. It mediates between the system of sounds or writing. Symbols, on the one hand, and the system of meaning, on the other". (Saparova, 2018)

9. Do you remember the things you have learned in English?

Mean: According to the data When the student can remember From the constructivist approach, as far tabulation, the mean obtained what he has learned, it is a good as the current of meaningful learning is from the students regarding sign that the job as a teacher is concerned, it is assumed that its use in whether they remember the things being done well, but in this case, the classroom is in itself an experience **Median**: 50% of those surveyed satisfaction is 2, on a scale of 5.

refers to completely disagreeing on the Likert scale.

Standard **Deviation:** standard deviation shows us a value of 1.12, which indicates that the reliability of the data is not very reliable since the mean has a value of 2.26, and its difference exceeds 1 point.

her academic performance.

the highest recurrence is 1, which class is significant, and the student associates it with what he lives every day, it can be in the The family environment or the social class with what he experiences daily in his life, he will be able to easily remember what he learned in class, because that knowledge is used daily, and it becomes itself. habitual that it will be easy for him to remember.

learned in English class, their it does not exceed 50%, as we that generates motivation on the part of average is 2.26 out of a range of 5. already mentioned, there are students when they work with the several factors that affect the contents of the subject developed and agree that their degree of student's failure to improve his or discover the meaning of these, linked to their professional profile. However, **Mode**: The student's level of One of the main causes, as we working from the perspective of satisfaction in this question with have said, is that the content of the meaningful learning implies that teachers have the necessary cognitive skills to link students' previous knowledge with the new knowledge being taught. (José Aurelio Diaz environment; when the student Quiñones, 2017) Getting students to relates what he has learned. in find and experience this bridging link, generated by the teacher, is what triggers in them the motivational state linked to the desire to learn, because of the meaning they find in the knowledge

10. Do you get good grades in your **English subject?** **Mean**: According to the data tabulation, the average obtained from the students regarding whether they obtain good grades in English, their average is 2.61 out of a range of 5.

The score obtained from the mean Let us remember that the student is the background

in this question is something that reason for education, so as teachers our was expected considering all the task is not to teach in the best way so that we have that the student can understand the reviewed, however, it is worth language and everything it implies. As emphasizing that the average teachers, let us also remember that satisfaction is 2, on a scale of 5. the highest recurrence is 2, which refers to completely disagreeing on the Likert scale.

Standard **Deviation:** standard deviation shows us a value of 1.26, which indicates that the reliability of the data is not good, since the mean has a value of 2.61, and its difference exceeds 1.3, which is a lot of difference on this scale.

Mode: The student's level of language, the teacher provides satisfaction in this question with reinforcements or extra work so that they recover the low grades, and thus ensure that they do not discouraged become The continuing learning.

Median: 50% of those surveyed exceeds 50%, and this is a good motivation is key for the student. The agree that their degree of sign since the student, despite the student continues to grow in wisdom difficulties in learning the and is not afraid of the class or the teacher, but the student feels comfortable when the teacher of the class, we must also remember that "participation is a magic word because from it transforms people's lives, and the context in which they operate when they feel participates, someone accepted, respected and important" (Rodríguez, 2021)

> The student is the most important thing for the teacher, if we do not understand that, and we do not apply all the tools in our favor to reach the student, then how will it be what we want it to be?

CHAPTER V

5. CONCLUSIONS AND RECOMMENDATIONS

5.1 CONCLUSIONS

- The relationship between English teacher and students is not accurate within the seventh-grade class "C".
- The observation corroborates that indeed, since there is not a good relationship between the students and their teacher, the students have not been able to achieve the expected progress.
- There is a considerable deficit in the students as this coexistence between students and their teacher does not exist,

5.2 RECOMMENDATIONS

- The socio-affective relationship between teachers and students must be important.
- To achieve good student learning, the teachers must pay more attention to the student's social and emotional areas.
- Teachers must treat students with dignity, to improve their intellectual and social areas, because more than preparing students for an exam we are preparing them for life.

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ANNEXES

ANNEX 1. INTERVIEW GUIDE

UNIVERSIDAD NACIONAL DE CHIMBORAZO FACULTAD DE CIENCIAS DE LA EDUCACIÓN, HUMANAS Y TECNOLOGÍAS CARRERA DE IDIOMAS

Please receive kind regards from Jairo Cargua, a student at UNACH. The purpose of this interview is to gather information about the rules of coexistence that you have established for its application in the classroom at seventh grade class "C" of Basic General Education at 11 de Noviembre School.

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Informa	ation	data.
	auvu	uata.

Gender	
Date of birth	
Time spent as a teacher	

Please answer each of the following questions according to your perception of the situation that is in line with reality:

	Do your students know and apply the co-habitation rules established in the classroom?
	What action do you take when students are late or absent from class?
3.	Do you apply positive reinforcement strategies to motivate your students during the development of English assignments? If yes, what are these strategies?
4.	What actions do you take when students fail to complete assigned class assignments?
	How do you encourage teamwork among your students?
	How do you rate the academic performance of your students? Explain.
	Which language skills do your students develop most easily and in which do they have the most difficulty?

ANNEX 2. OBSERVATION CHECKLIST

The Likert scale used in the items is the next:

- = Strongly Disagree or Nothing.
- = Disagree or Almost nothing.
- = Moderately Agree or Little.
- = Agree or Quite.
- = Strongly Agree or A lot.

No.	Item	1	2	3	4	5
1	Students seem to know the co-habitation rules established in the classroom.					
2	The teacher applies positive reinforcement strategies to motivate his/her students.					
3	Most of the students have active participation in the English class.					
4	The teacher reflects that he/she has experience in teaching English subject.					
5	The teacher applies strategies that promote meaningful learning.					
6	The teacher maintains fluid communication with his/her students.					
7	The teacher encourages individual student participation in class.					
8	The teacher encourages teamwork among his/her students.					
9	Students have at least a basic understanding of English language skills.					
10	The teacher uses different types of didactic resources during the development of the class.					

ANNEX 3. SURVEY QUESTIONNAIRE

UNIVERSIDAD NACIONAL DE CHIMBORAZO FACULTAD DE CIENCIAS DE LA EDUCACIÓN, HUMANAS Y TECNOLOGÍAS CARRERA DE IDIOMAS

Instrucciones:

El cuestionario que vas a leer a continuación procede de un estudio realizado con fines educativos y pretende conocer tu percepción de la relación con tu profesor y como te va en el aprendizaje del inglés. Debes responder a las preguntas o ítems con una de las siguientes opciones, equivalentes a un número. Cada ítem tiene una única respuesta. Marca con una x o con una cruz la respuesta que consideras que es la más apropiada para cada caso.

La escala utilizada en las preguntas es la siguiente:

- 1 = Muy en desacuerdo o Nada.
- 2 = En desacuerdo o Casi nada.
- 3 = Moderadamente de acuerdo o Poco.
- **4** = De acuerdo o Bastante.
- **5** = Muy de acuerdo o Mucho.

SECTION 1: RELACIÓN PROFESOR-ESTUDIANTE

No.	Item	1	2	3	4	5
1	Tu profesor/a te ha indicado claramente las normas de convivencia que debes seguir en el aula.					
2	Cuando haces bien las tareas o cuando participas en clase, tu profesor/a utiliza estrategias que te motivan a seguir aprendiendo más.					
3	La mayoría de tus compañeros son motivados a participar activamente en la clase de inglés.					
4	Tu maestro/a domina o sabe mucho de la asignatura de inglés.					
5	Tu profesor/a te anima a aplicar y recordar los conocimientos aprendidos anteriormente en inglés.					
6	Tienes la suficiente confianza para comunicarte con tu profesor/a. Por eso cuando le preguntas algo, él te entiende y te contesta de buena manera.					
7	Tu profesor/a te anima a ti y a todos tus compañeros a participar en la clase.					

No.	Item	1	2	3	4	5
8	Te resulta fácil hacer las tareas de clase junto con tus compañeros.					
9	Entiendes lo que tu maestro/a te enseña en clase de inglés.					
10	Tu profesor/a utiliza diferentes recursos para que la clase sea dinámica y entretenida.					

SECTION 2: PROCESO DE APRENDIZAJE DEL IDIOMA INGLÉS

No.	Item	1	2	3	4	5
1	¿Crees que estás aprendiendo lo suficiente en inglés?					
2	¿Crees que tus compañeros están aprendiendo lo suficiente en inglés?					
3	¿Te gusta recibir clases de inglés?					
4	¿Te sientes motivado para seguir aprendiendo inglés?					
5	¿Puedes entender lo que está escrito en los libros de inglés?					
6	¿Puedes pronunciar las palabras en inglés?					
7	¿Eres capaz de entender lo que dice tu profesor en inglés?					
8	¿Puedes escribir palabras y frases en inglés?					
9	¿Recuerdas las cosas que has aprendido en inglés?					
10	¿Obtienes buenas notas en la asignatura de inglés?					

Gracias por tu participación!